



Republic of the Philippines
Department of Education
REGION X- NORTHERN MINDANAO
DIVISION OF MALAYBALAY CITY

DM-2021-02-076

DEPED MALAYBALAY CITY DIVISION

RELEASED

DATE: FEB 23 2021 4:50 pm

BY: [Signature]

DIVISION MEMORANDUM

No. 076, s. 2021

**To: Assistant Schools Division Superintendent
Chief, CID and SGOD
School Heads
All Others Concerned
This Division**

From: VICTORIA V. GAZO, PhD, CESO V
Schools Division Superintendent

**Subject: ONLINE SATISFACTION SURVEY ON THE SERVICE DELIVERY OF
LRMDS**

Date: February 19, 2021

1. In line with MC No. 2019-002 of the Anti-Red Tape Authority (ARTA) entitled Guidelines on the Implementation Of the Citizen's Charter in Compliance with Republic Act 11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018" and its Implementing Rules and Regulations, this Office requires supervisors, school heads, and teachers to participate in the online satisfaction survey on Access to LR Portal, Borrowing Procedures of Books and other Materials, and Program Work Flow of Submission of Contextualized Learning Resources.
2. This satisfaction survey aims to gather feedback relative to the quality service delivery and how it is improved all for the benefit of the clients.
3. The following links shall be accessed by the identified respondents:
 - a. For supervisors, school heads, and all teachers –
<https://tinyurl.com/LRPortalsrvy>
 - b. For School LRMDS Coordinators (as incharge of submitting LRs) –
<https://tinyurl.com/LRMDSclsrvy>



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c. For School Librarian/Library Incharge and library users-
<https://tinyurl.com/mlyblyLib>

4. Submission of responses is on or before February 26, 2021.
5. Should there be queries, contact Purisima J. Yap - EPS-LRMDS at 09364882591.

Enclosure

Copy furnished: CID-Learning Resource Management Section
TO BE POSTED IN THE WEBSITE



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