



Republic of the Philippines  
**Department of Education**  
REGION X- NORTHERN MINDANAO  
DIVISION OF MALAYBALAY Region X- Northern Mindanao  
DIVISION OF MALAYBALAY CITY

DM - 2021 - 04-330  
MALAYBALAY CITY DIVISION  
RELEASED  
DATE: JUN 23 2021 TIME: 11:02 AM  
BY: [Signature]

DIVISION MEMORANDUM  
NO. 300, s. 2021

To: Assistant Schools Division Superintendent  
Chief Education Supervisors and Staff  
All Section/Unit Heads and Staff  
All School Heads and Staff  
This Division

FROM: **VICTORIA V. GAZO, PhD, CESO V**  
Schools Division Superintendent [Signature]

DATE: June 22, 2021

SUBJECT: **UTILIZATION OF DEPED QUALITY POLICY STATEMENT (QPS)  
AND QUALITY OBJECTIVES (QO)**

1. Pursuant to EO No. 605, s.2007 titled **Institutionalizing the Structure, Mechanism, and Standards Implemented the Government Quality Management Program (GQMP)** which directs all departments and agencies of the Executive branch to adopt a QMS part of the implementation government-wide quality management program, the Department of Education issued DO 009, s. 2021 or the **Institutionalization of a Quality Management System in the Department of Education.**

2. DO 009, s. 2021 aims to provide DepEd offices and schools/CLCs with guidelines and standards to integrate DepEd Internal systems and processes, upgrade people capacity, ensure consistency in the delivery of quality services, and foster continuous improvement that will result in enhanced and sustained client satisfaction.

3. Furthermore, this Order stipulates the **DepEd Quality Policy Statement (QPS) and Quality Objective (QO)**; to wit:



Purok 6, Casisang, Malaybalay City  
Telefax (088) 314-0094  
Email: malaybalay.city@deped.gov.ph



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**Quality Policy Statement (QPS)**

*The Department of Education- Division of Malaybalay City is committed to provide learners with quality basic education that is accessible, inclusive, and liberating through:*

- *Proactive leadership*
- *Shared governance*
- *Evidence-based policies, standards, and programs*
- *Responsive and relevant curricula*
- *Highly competent and committed officials, and teaching and non-teaching personnel*
- *An enabling learning environment*

*The Department upholds the highest standards of conduct and performance to fulfill stakeholders' needs and expectations by adhering to constitutional mandates, statutory, and regulatory requirements, and sustains client satisfaction through continuous improvement of the Quality Management System."*

**Quality Objectives (QO)**

*Department of Education -- Division of Malaybalay City is committed to provide learners with quality, inclusive, and accessible basic education and services. Specifically, we commit to do the following objectives:*

- *Implement curricular programs and interventions in the delivery of quality basic education among schools to improve learning outcomes;*
- *Capacitate division and school employees to achieve and maintain high standards in providing effective, efficient and friendly services to stakeholders;*
- *Operationalize reforms and maintain best practices through research-based intervention and partnership building to advance access, quality and governance in basic education;*





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- *Necessitate continuous improvement in office management and administration through simplified office procedures to ensure a responsive and caring office; and,*
- *Sustain a positive culture among the CID, SGOD and OSDS team members by promoting mutual respect, team synergy and valuable professional relationship.*

4. The QPS and QO must be recited by teaching and non-teaching personnel during the conduct of the Flag Ceremony. The QPS and QO may also include in the preliminary activities of SDO, District, Schools, and Learning Center Program.
5. In the case of Schools, it may include during the preliminary activities of Faculty Meetings, Learning Action Cell (LAC) sessions, or any other similar activity.
6. The purpose of the QPS and QO is to build a culture quality within the Department. It serves as a reminder for each DepEd employee to uphold their commitment to citizen-centered quality of public service.
7. Monitoring of the implementation of this Memorandum in the School Districts/School levels will be conducted by the School Governance and Operation Division.
8. Widest dissemination and compliance to this Memorandum is desired.

