



Republic of the Philippines
Department of Education
REGION X - NORTHERN MINDANAO
DIVISION OF MALAYBALAY CITY

2024-88071
DNI 2024-01-029
DEPED MALAYBALAY CITY DIVISION
RELEASED
JAN 12 2024 Time: 3:24
By: *[Signature]*

DIVISION MEMORANDUM

No. 029, s. 2023

**TO : Chief Education Supervisors, CID and SGOD
Public Schools District Supervisors
Public Elementary and Secondary School Heads
All Others Concerned**

FROM : ALIENA S. DAJAY, PhD, CESE
Assistant Schools Division Superintendent
Officer-In-Charge
Office of the Schools Division Superintendent

DATE : January 12, 2024

SUBJECT : DIVISION LEARNER RIGHTS AND PROTECTION HOTLINE NUMBERS

1. Pursuant to DepEd Order No. 40, s. 2012, re: DepEd Child Protection Policy, DepEd Order No. 18 s. 2015, re: DepEd Guidelines and Procedure on the Management of Children-at-Risk (CAR) and Children in Conflict of the Law (CICL), DepEd Order No. 55, s. 2013, re: Anti-Bullying Law and 1987 Constitution, which upholds the fundamental principle of safeguarding the rights and welfare of every Filipino citizen, the establishment of **Division Learner Rights and Protection Hotline Numbers** is not only a moral imperative but also a constitutional duty.

2. The **Division Learner Rights and Protection Hotline Numbers** aimed at ensuring the protection and promotion of the rights of every child to education. This initiative aligns with the DepEd's commitment of providing a safe and inclusive learning environment for all students.

3. The hotline will serve as a platform for reporting various issues, including but not limited to:

- a. Violations of child rights;
- b. Child abuse or neglect;
- c. Bullying/discrimination in schools and
- d. Barriers to accessing quality education.



Address: Sayre Hi-way, Purok 6, Casisang, Malaybalay City
Telefax No.: 088-314-0094; Telephone No.: 088-813-1246
Email Address: malaybalay.city@deped.gov.ph



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4. The **Division Learner Rights and Protection Hotline Numbers** will be accessible through the following details:

TM : 0975 2377 119

Smart : 0962 8143 911

Hours of Operation: 8:00am – 5:00pm, Monday to Friday

All reports (calls/text messages) must follow the prescribed template:

Sender / Caller Identity

Location / Address/School

Incident / Issue/Concern

Person / People Involved

5. Reports made through the **Division Learner Rights and Protection Hotline Numbers** will be treated with **UTMOST CONFIDENTIALITY** and will be investigated promptly by the disciplining authority.

6. **School Learner Rights and Protection focal persons** are directed to send text messages to the two (2) hotline numbers for testing and recording purposes.

7. All division and school personnel are encouraged to familiarize themselves with the **Learner Rights and Protection Hotline Numbers** and to promote its use within the schools and communities.

8. Should there be queries, contact **Rosalio P. Arango**, Education Program Supervisor, SGOD/Division LRP Focal at 0997 682 2424.



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